

- Upon payment, all sales are considered final. No refunds will be issued due to buyer's remorse. In the event that a refund is agreed upon, it will be processed at the end of the respective month.
- 2. Payment in full is required prior to commencing your order, unless mutually agreed upon arrangements have been made privately.
- 3. Should you need to cancel your order which was paid in full after production has commenced, refunds will not be issued, and any completed or incomplete products will be either dispatched to you or made available for collection
- 4. We will ensure that your package is protected when sending it via courier however we hereby disclaim any responsibility for packages that arrive broken, late, or go missing during the delivery process.
- 5. When we are dealing with a client, we will only deal with that client, there will be no third party clients in which we will discuss the orders with.